

PRODUCT RECALL



Recall of the HEVEA Rubberwood Rattles

Safety has always been and is still the top priority for HEVEA.

HEVEA recalls all Rubberwood Rattles (Variants: Natural, Blue, Pink and Mint) as we have been informed by a customer that the wooden ring can break, if heavy pressure is applied to the ring. Therefore, we ask all customers who have purchased the HEVEA Rubberwood Rattle to stop using them. We kindly ask you to return the item to the store where you bought it and receive a reimbursement.

All HEVEA products are tested to meet the relevant international standards – in this case CE standard EN71 (1-2014). The HEVEA Rubberwood Rattle naturally has been tested by an internationally acclaimed testing agency and passed the test, but we have experienced that the Rattle can break under pressure, and thus we recall the product.

At HEVEA we have a zero tolerance when it comes to the safety of our products and we wish to only provide safe products. Since there potentially could be a security issue with the Rattle we react immediately. Therefore, we recall the Rubberwood Rattle.

If you have any further questions do not hesitate to contact us at cs@heveaplanet.com or phone (+45) 50 49 14 80.

We apologize for any inconvenience this will cause.

Kind regards,

HEVEA®